

A large, white, cylindrical industrial machine with a black handle and a ventilation grille. The machine is mounted on a metal structure. The background shows a factory or industrial setting with overhead beams and a skylight.

EWD

EWD

**YOUR STRONG
SERVICE PARTNER**

SPARE PARTS SERVICE

Fast and efficient

- High availability of parts ensures short delivery times.
- Ability to deliver parts even for old EWD machines built from 1950 onwards.
- We supply mechanical, hydraulic, electric and electronic original components according to the highest quality standards.
- Highly qualified service team.
- Strong networking within the field service team and the EWD sites.
- Professional assistance in all service matters.
- Independent repair department with express production.
- Rapid processing of your demands by our spare parts department.
- Service teams at both EWD sites Altötting and Reutlingen.

EWD SERVICE HOTLINE

Telephone support

Monday to Friday: 6:00 am to 7:30 pm
Samstag: 8:00 am to 1:00 pm

Qualified support by EWD employees of the departments

- Mechanical engineering
- Electrical engineering
- Software engineering

EWD service numbers

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Service Spare parts
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EWD SERVICE HOTLINE

Telephone support



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EWD CHECK-UP

Inspection & Updates

EWD Inspection

Inspection of the installation and machine by our service specialists.

This package includes:

- Check-up of the EWD software by a software engineer
- Review of the wear parts and operating material as well as of the spare parts list resp. of the spare parts stock of the mill
- Recommendation for maintenance plans
- Review of the existing safety devices
- Final report with recommended actions

EWD Machine update

The EWD Machine update includes the EWD inspection and is the basis for our future-orientated recommendation. Adapted to the needs of the customer an analysis of the existing system is carried out from the following aspects:

- Software update
- Update of the user-friendliness / HMI
- Mechanical/electro technical conditions
- Operating safety
- Emissions (dust, noise, etc.)

Final report with recommended actions for a plant modernization.

EWD Plant update

Well equipped for the future with EWD.

An investment in the future needs the optimum bases.

In conjunction with the sales department EWD offers a meaningful decision-making tool by means of the following analyses:

- Analysis of potential
- Adaption to market requirements
- Analysis of profitability
- Process simulation





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